



Customer Satisfaction Survey

1. Why did you choose Carey Pott to assist you with buying an investment property?

Because he assisted me in a previous transaction.

2. With 1 low and 10 high, please rank how he met your expectations.

1 2 3 4 5 6 7 8 9 10

3. In thinking about the borrowing process, what did he do for you that was most valuable? Please comment.

the security of working w/a trustworthy agent.

4. Do you feel that you received world-class service throughout the process? Please comment.

yes - carey explaining the process & answers all questions thurally.

5. Was there anything about the transaction that caused you to feel uncomfortable? Please comment.

no

6. What specific situation stands out most in your mind about the entire process?

7. Did Carey effectively educate you on the potential rewards and pitfalls of purchasing your investment property?

yes

8. Silvia, will you recommend our services to your family members, friends and colleagues?

yes

9. May we share your comments with others?

yes

Silvia Cuevas

Silvia Cuevas

8/18/07

Date

Please return in the enclosed self-addressed, stamped envelope. Thank you!