

1. Why did you choose Carey Pott to assist you with the refinance process?

BECAUSE CAREY ANSWERED ALL MY QUESTIONS, AND NEVER ACTED LIKE A "SALESMAN". HIS INTEGRITY AND PERSONABLENESS WON OUT.

2. With 1 low and 10 high, please rank how he met your expectations.

1    2    3    4    5    6    7    8    9    10+

3. In thinking about the refinance process, what did he do for you that was most valuable? Please comment.

HE EVALUATED OTHER GOOD FAITH ESTIMATES AND GAVE ME HONEST FEEDBACK W/OUT EVER MAKING ME FEEL THAT... I HAD TO CHOOSE HIM.

4. Do you feel that you received world-class service throughout the process? Please comment.

YES, CAREY ALWAYS RESPONDED TO MY INQUIRIES (MANY) W/PATIENCE, EVEN WHEN I MADE A DECISION TO GO W/ANOTHER LENDER INITIALLY, HE ASSISTED ME W/A LOAN THAT WENT SOUR W/THE OTHER LENDER.

5. Was there anything about the transaction that caused you to feel uncomfortable? Please comment.

"WHY IS THIS GUY SO NICE?"

6. What specific situation stands out most in your mind about the entire process?

THAT CAREY STUCK TRUE TO HIS WORD. THE PRICE THAT I WAS QUOTED FOR THE LOAN WAS THE AMOUNT THAT I PAID FOR.

7. Will you use Carey for your refinance needs in the future?

YES!

8. Stan, will you recommend our services to your family members, friends and colleagues?

YES: CAREY'S SERVICE IS FIRST CLASS. HE IS LIKE THE DOCTOR & DENTIST YOU WANT TO HAVE FOR LIFE.

9. May we share your comments with others?

MOST DEFINITELY!

Stan Donn  
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2/26/06  
Date