

1. Why did you choose Carey Pott to assist you with buying an investment property?

Bernice Conley highly recommended Mr. Pott.

2. With 1 low and 10 high, please rank how he met your expectations.

1    2    3    4    5    6    7    8    9    10

10

3. In thinking about the borrowing process, what did he do for you that was most valuable? Please comment.

Mr. Pott provided me with everything I requested in the loan.

4. Do you feel that you received world-class service throughout the process? Please comment.

Yes. Mr. Pott was Available when needed. Mr. Pott responded to all requests made.

5. Was there anything about the transaction that caused you to feel uncomfortable? Please comment.

No. Mr. Pott was a very pleasant person to work with.

6. What specific situation stands out most in your mind about the entire process?

The entire process was pleasant and easy.

7. Did Carey effectively educate you on the potential rewards and pitfalls of purchasing investment property?

Yes

8. Charlene, will you recommend our services to your family members, friends and colleagues?

Yes. I have already began recommending Mr. Pott

9. May we share your comments with others?

Yes

Charlene Ford

Charlene Ford

10/5/06

Date