

1. Why did you choose Marty Sonke to assist you with the refinance process?

we were given his name by his father

2. With 1 low and 10 high, please rank how he met your expectations.

1      2      3      4      5      6      7      8      9      10

3. In thinking about the refinance process, what did he do for you that was most valuable? Please comment.

He was very honest & did just what he said he was going to do.

4. Do you feel that you received world-class service throughout the process? Please comment.

yes. Marty treated us great and kept in contact throughout the entire process.

5. Was there anything about the transaction that caused you to feel uncomfortable? Please comment.

No. Marty made us very comfortable and kept us well informed.

6. What specific situation stands out most in your mind about the entire process?

He treated us great & kept us informed. There were no secrets.

7. Will you use Marty for your refinancing needs in the future?

yes, without a doubt.

8. David and Christina, will you recommend our services to your family members, friends and colleagues?

yes we already have.

9. May we share your comments with others?

yes. Please do.

David and Christina Hoy  
David and Christina Hoy

9/22/06  
Date

Please return in the enclosed self-addressed, stamped envelope.  
Thank you!

Yes I would like to receive a gift book in  
 print  
 audio CD (if available)