



Customer Satisfaction Survey

1. Why did you choose David Freselli to assist you with the mortgage process?

David was referred to us by a family member

2. With 1 low and 10 high, please rank how he met your expectations.

1 2 3 4 5 6 7 ~~8~~ 9 10

3. In thinking about the mortgage process, what did he do for you that was most valuable? Please comment.

Kept us up to date on the process

4. Do you feel that you received world-class service throughout the process? Please comment.

yes David truly understood our needs and met them.

5. Was there anything about the transaction that caused you to feel uncomfortable? Please comment.

No

6. What specific situation stands out most in your mind about the entire process?

His continues diligence ensuring All paper work was handled with excellence

7. Will you use David for your mortgage needs in the future?

yes

8. Scott and Jamie, will you recommend our services to your family members, friends and colleagues?

yes

9. May we share your comments with others?

yes

Scott and Jamie Kenney

5/17/07
Date

Please return in the enclosed self-addressed, stamped envelope.
Thank you!

Yes I would like to receive a gift book in <input type="checkbox"/> print <input type="checkbox"/> audio CD (if available)
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