

1. Why did you choose Carey Pott to assist you with the refinance process?

SHANE MIDDLETON (SON) TOLD ME ABOUT CAREY.

2. With 1 low and 10 high, please rank how he met your expectations.

1 2 3 4 5 6 7 8 9

10+

3. In thinking about the refinance process, what did he do for you that was most valuable? Please comment.

TOOK TIME TO LISTEN & REALLY CARE ABOUT OUR WANTS & NEEDS!

4. Do you feel that you received world-class service throughout the process? Please comment.

YES!!! WE HAVE BOUGHT & REFINANCED MULTIPLE TIMES THIS WAS ABSOLUTELY THE BEST EXPERIENCE EVER

5. Was there anything about the transaction that caused you to feel uncomfortable? Please comment.

WE DIDNT HAVE KNOWLEDGE ON THIS TYPE OF LOAN SO IT WAS GREAT HOW CAREY TOOK THE TIME TO EDUCATE US WHICH HELPED US FEEL COMFORTABLE.

6. What specific situation stands out most in your mind about the entire process?

HOW CAREY TOOK CARE OF EVERY CONCERN OF OURS VERY QUICKLY!

7. Will you use Carey for your refinancing needs in the future? YES.

8. Dave and Kathi, will you recommend our services to your family members, friends and colleagues?

YES!!

9. May we share your comments with others? yes

Dave & Kathi Luoma

Dave and Kathi Luoma

10-10-06
Date

Please return in the enclosed self-addressed, stamped envelope.
Thank you!

Yes I would like to receive a gift book in
 print
 audio CD (if available)