

1. Why did you choose Carey Pott to assist you with the refinance process?

Reputation. Referral from a friend

2. With 1 low and 10 high, please rank how he met your expectations.

1 2 3 4 5 6 7 8 9 10

3. In thinking about the refinance process, what did he do for you that was most valuable? Please comment.

Great communication.

4. Do you feel that you received world-class service throughout the process? Please comment.

yes

5. Was there anything about the transaction that caused you to feel uncomfortable? Please comment.

NO. I was informed throughout the process. Cary kept everything easy.

6. What specific situation stands out most in your mind about the entire process?

The amount of time spent talking to Cary. Most MTG companies don't give that kind of level service.

7. Will you use Carey for your refinance needs in the future?

yes

8. Shane, will you recommend our services to your family members, friends and colleagues?

yes. Already have

9. May we share your comments with others?

Sure



Shane Middleton

10/11/08
Date