

Anthony & Julie Perez

[Redacted Address]

1. Why did you choose Carey Pott to assist you with the refinancing process?
My sister gave me his number. She couldn't say enough wonderful things about him.
2. With 1 low and 10 high, please rank how he met your expectations.

1 2 3 4 5 6 7 8 9 10

3. In thinking about the refinancing process, what did he do for you that was most valuable?
Please comment.

He helped us fix our credit report and he explained every thing as clear as he could.

4. Do you feel that you received world-class service throughout the process? Please comment.

Yes. He answered all my questions and always answered my calls. Whenever I left a message, he called right back.

5. Was there anything about the transaction that caused you to feel uncomfortable? Please comment.

There was a discrepancy in some of the paperwork, but he took care of it right away and even caught another error to benefit us.

6. What specific situation stands out most in your mind about the entire process?
He was very pleasant. He even sent me a Christmas & Birthday Card.

7. Will you use Carey for your borrowing needs in the future?
absolutely!

8. Anthony & Julie, will you recommend our services to your family members, friends and colleagues?
We already have. My sister in law is actually going to call, if she hasn't already.

9. May we share your comments with others?
Yes. She wants a new Kitchen. I recommended Carey.

Anthony Perez Julie Perez
Anthony & Julie Perez

1-23-06
Date

Please return in the enclosed self-addressed, stamped envelope. Thank you!