

1. Why did you choose Marty Sonke to assist you with the refinance process?

2. With 1 low and 10 high, please rank how he met your expectations.

1    2    3    4    5    6    7    8    9    10

3. In thinking about the refinance process, what did he do for you that was most valuable? Please comment. Marty was able to streamline the process so that it didn't require much effort or thought on my part. He made it easy.

4. Do you feel that you received world-class service throughout the process? Please comment. In the traditional sense, I really did receive world-class service, however it was also "home-town" service because Marty took personal care in our transactions.

5. Was there anything about the transaction that caused you to feel uncomfortable? Please comment. I was nervous because it was so easy. It seemed too good to be true, but it has surpassed our expectations.

6. What specific situation stands out most in your mind about the entire process? The speed and ease of the process were both remarkable.

7. Will you use Marty for your refinancing needs in the future? Absolutely!

8. Paul and Beverly, will you recommend our services to your family members, friends and colleagues? without doubt.

9. May we share your comments with others? certainly



Paul and Beverly Phippen

5/16/06

Date

Please return in the enclosed self-addressed, stamped envelope.  
Thank you!

Yes I would like to receive a gift book in  
 print  
 audio CD (if available)